



THE
KINGSLEY

ACCESS WELCOME GUIDE

The Kingsley Hotel, Carrigrohane Rd, Cork, Ireland
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A Warm Welcome!



At The Kingsley Hotel, we are committed to providing the warmest of welcomes to all our guests.

We want our guests to feel at home and enjoy every minute of their stay. We take the greatest care to ensure that every aspect of your visit is memorable and enjoyable.

Our dedicated team are selected for their friendly approach and customer focus and are trained to not only meet, but to exceed your expectations. We are especially committed to ensuring that we are accessible for a wide range of visitors, and have put this Access Welcome Guide together to help you plan a stay which meets your individual needs.

We hope that this Access Welcome Guide gives you the information that you need to plan a stay. If we have not covered your access needs in this document, please contact us on +353 (0)21 480 0500 or email us at: info@thekingsley.ie

We look forward to meeting you and offering you the warmest of Kingsley welcomes!



Contact Information

To speak to a member of our friendly team, please get in touch with us via telephone or email and we will be happy to help.

Contact us by telephone on: [±353_\(0\)21480_0500](tel:+353(0)214800500)

Contact us by email on: info@thekingsley.ie

Follow or contact us on instagram: [@thekingsleyhotel](https://www.instagram.com/thekingsleyhotel)





Getting Here

By car:

- If you are arriving by car and using a Sat Nav, the Eircode for The Kingsley Hotel is T12 P680.
- The Kingsley Hotel has its own on-site car park, which includes designated accessible parking spaces close to the main entrance.

By train:

- The nearest railway station to The Kingsley Hotel is Cork Kent Station, approximately 4km from the hotel.
- All trains serving the station offer ramped access for wheelchair users.
- Passenger assistance must be booked in advance for railway journeys.
- Travellers who need this service must book in advance by visiting: [Accessibility-Onboard](#)

By bus:

- From Cork city centre, a number of Bus Éireann services operate along the Western Road, with stops located a short distance from The Kingsley Hotel. Key routes include the 208, 220/220X & 233. Many buses on these routes offer low-floor, wheelchair-accessible access.
- Booking Assistance: For Regional/Expressway services, book at least 24 hours in advance at 0818 294 015 (Regional) or 0818 15 15 15 (Expressway).



Getting Here

By taxi:

- The Kingsley Hotel is well served by local taxi services, with taxis available directly outside the hotel on request via reception. Many taxis operating in Cork City are wheelchair accessible, and the hotel team can assist in arranging a suitable vehicle in advance.

Cork Taxi Co-Op

Email: info@corktaxis.ie

Tel: (021) 427 2222

Satellite Taxis

Email: info@satellitetaxis.ie

Tel: (021) 480 8080

Nearest Airport:

- The nearest airport to The Kingsley Hotel is Cork Airport, which is approximately 7km from the hotel.



Key Accessibility Features

We want our hotel to be your home away from home and we have a range of accessibility features to support you during your stay which are summarised below.

Map / floor plan showing accessibility facilities

A map showing public accessibility facilities around the hotel and grounds is available, as is a floor plan for each of our accessible bedrooms and en-suite bathrooms.

Large-print information on-site

We have the following information in large print:

- An Accessibility Guide for the hotel
- Floor plan
- Menus
- Safety information

Disability awareness or equality training

Disability awareness or equality training is provided for staff on a regular basis.

Assistance available 24 hours

There is 24-hour guest assistance available.

Personal emergency evacuation plan for people with disabilities

Personal Evacuation Plans are in place for people with disabilities. To discuss your plan in advance please contact us. Details of how to get in touch are provided below.

Free familiarisation visits

Free familiarisation visits are available. You are welcome to arrange a visit ahead of booking or visiting to familiarise yourself or others with the venue at no additional cost. Please get in touch using the contact details to arrange this.



Key Accessibility Fetures

Wheelchair accessible toilet in public areas

A designated accessible toilet designed for wheelchair users, and others with visible and non-visible accessibility requirements, is available off the reception area.

This has as a minimum:

- Step -free access
- A manoeuvring space of 1500mm x 1500mm
- An outward opening door with a minimum width of 800mm
- A transfer space on at least one side of the toilet with a drop -down grab rail on the transfer side. Horizontal grab rail positioned on the wall adjacent to the toilet
- An emergency assistance alarm within reach from the floor

Facilities are available for assistance dogs

There are water bowls at the main entrance and the terrace area outside the dining room. There is a designated toilet area approximately 800m from the main entrance to the left of the car park. Bags and a bin are also provided.

Building Entrance

There is step-free access at the main entrance via a ramp.

Automatic door at accessible entrance

An automatic door is available at the main entrance.



Key Accessibility Fetures

Access to Public Areas

Step -free access to all or most areas

There is step-free access from the entrance to the following areas:

- Reception area
- Restaurant
- Bar
- Meeting rooms
- Accessible Toilet

Lift

There are lift(s) available to the bedrooms.





Key Accessibility Fetures

Food & Beverage

Wheelchair accessible food and beverage outlet

Our wheelchair accessible restaurant, situated on the ground floor, has step free access.

Quieter table

A table located in a quieter area is available, where noise is minimised.

Table service as standard or on request

Table service is available as standard.

Dietary requirements catered for

We offer a selection of food for the following dietary requirements:

- Gluten free
- Lactose free
- Vegan
- Vegetarian

Please discuss with serving staff who can assist you during your visit, or telephone in advance to discuss your requirements.





Key Accessibility Features

Bedroom & Bathroom

Standard bedroom(s) with an ensuite or separate bathroom with a shower unit or level entry shower.

There are eight standard bedrooms with a separate shower unit or wet room, instead of a shower over a bath.

Furniture rearranged in bedrooms on request

To create additional space, furniture can be rearranged on request.

Wheelchair-accessible bedroom

There are four wheelchair-accessible bedrooms to accommodate wheelchair users and others with mobility impairments.

These have, as a minimum:

- Step-free access
- A minimum door width of 800mm
- An internal circulation space of 1500mm x 1500mm
- Emergency assistance alarm

Twin or double bed options in wheelchair-accessible bedroom

We have two wheelchair-accessible bedrooms with a twin bed configuration and two with a double bed. Please state your preference when booking.

Wheelchair-accessible bedroom with an adjoining bedroom

There is one wheelchair-accessible bedroom with a twin bed configuration which also has an adjoining bedroom if required.



Key Accessibility Features

Wheelchair-accessible bathroom with roll-in shower

There are three wheelchair-accessible bathrooms with a level floor, including a roll-in shower.

These have, as a minimum:

- Step-free access
- A manoeuvring space of 1500mm x 1500mm
- A minimum outward opening door width of 800mm
- Roll-in shower with no obstacles e.g. enclosures
- A transfer space on at least one side of the toilet
- Grab rails by the toilet washbasin, shower, bath
- An emergency assistance alarm.

Free-standing shower chair

A free-standing shower chair is available if required. Please contact reception to arrange.

Fixed shower seat

There is a fixed shower seat in the 3 bathrooms with a roll-in shower.

Emergency assistance alarm

An emergency assistance alarm is available in all of our wheelchair-accessible bedrooms and wheelchair-accessible bathrooms.

Furniture rearranged in the bedroom on request

To create additional space, furniture can be rearranged on request. Please contact our friendly reception team to arrange.



Emergency & Medical Information

- The nearest hospital Emergency Department to the hotel is Cork University Hospital in Wilton, approximately 2 miles from the hotel.
- The nearest GP surgery is MediCentre Wilton Road, located in the Wilton area, approximately 1 mile from the hotel. The contact number for the surgery is +353 21 434 4480.
- The nearest pharmacy is Johnson's Pharmacy on Victoria Cross Road, just a very short walking distance from the hotel. The contact number of the pharmacy is (021) 454 1004.
- The Mobility Shop (Ireland) offers mobility equipment rentals including wheelchairs, rollators, scooters and other daily-living aids. You can contact The Mobility Shop at 057 86 66730 for rental enquiries.



Private Dining Menu Accessibility Information for Meetings & Events

Access & Arrival

- Designated accessible parking spaces are available directly outside the main entrance and within the underground car park.
- We also have an underground and ground level carpark that hold approximately 230 spaces, these are on a first come first served basis.
- If you park in the underground carpark there is a lift that will bring you to the reception area.
- The hotel entrance is step-free with automatic doors for ease of access.
- Our reception team is available to assist with arrival, directions, and any immediate access needs.

Meeting & Event Spaces

- The Deane-Woodward Suite offers step-free access.
- Access to the Wright, Kingdom-Ward, Monahan and O'Brien Suites is available via a lift located beside reception or outside Fishers.
- All event spaces are designed to allow for wheelchair access and flexible seating layouts where possible.
- If you require reserved seating, additional space or specific room layouts please let us know in advance.

Facilities

- Accessible toilets are available throughout the hotel and clearly signposted.
- Corridors and public areas are designed to be wide and unobstructed to support ease of movement.
- Clear signage is placed throughout the hotel to assist with navigation.



Private Dining Menu Accessibility Information for Meetings & Events

Lighting & Sensory Considerations

- Where possible we aim to maintain neutral, comfortable lighting in event spaces to avoid glare or overly low lighting.
- If you require adjustments due to lighting sensitivity or visual requirements our team will be happy to assist where possible.

Additional Support

Our staff are trained to provide discreet and respectful assistance throughout your visit.

Assistance can be provided with:

1. Way finding within the hotel
2. Seating arrangements
3. Access to facilities
4. Arrival or departure support

Let us know in advance

If you have any specific access requirements, sensory considerations or need assistance during the event we encourage you to contact us in advance or speak to a member of our team on the day. We are always happy to work with you to ensure your experience at The Kingsley is as comfortable and inclusive as possible.



Spa, Gym & Pool Area

- Spa has free step access. Wheelchair friendly treatment room available in the Spa with a private relaxation space called the Element.
- Gym also has accessible access through the lift.
- Our Heated Indoor Swimming Pool & Changing Facilities Are Accessible Via Step Free Entrance Approx 400 Metres From Hotel Reception



Accessible Attractions

											
Clonakilty Black Pudding	Paid	✓	✗	✗	✗	✗	✗	✗	✓	✗	✗
Michael Collins House	Paid	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓
Skibbereen Heritage Centre	Paid	✓	✗	✓	✗	✓	✓	✓	✓	✓	✓
Baltimore Beacon	Free	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Fasnet Rock	Paid	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Inisbeg Estate	Paid	Partially	✗	✗	✗	✗	✗	✗	✓	✗	✗
Timoleague Abbey	Free	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Ballydehob Viaduct	Free	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
St. Finbarr's Oratory	Free	✓	✓	✗	✗	✗	✗	✗	✓	✗	✗
Bantry House	Paid	Partially	✗	✗	✗	✗	✗	✗	✓	✗	✗
Garnish Island	Paid	Partially	✗	Partially	✗	✗	✗	✗	✓	✓	✓
Mizen Head Signal Station & Visitor Centre	Paid	Partially	✗	✗	✗	✗	✗	✗	✓	✗	✗
Dursey Island & Cable Car	Paid	Partially	✗	✗	✗	✗	✗	✗	✓	✗	✗
Allihes Copper Mine Museum	Paid	Partially	✗	✓	✗	✗	✗	✓	✓	✓	✓
The Toy Soldier Factory & Visitor Centre	Paid	✓	✗	✗	✗	✗	✗	✗	✓	✓	✗
Glantane East	Free	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Millstreet County Park	Free	Partially	✗	✗	✗	✗	✗	✗	✗	✗	✗

Accessible Attractions

										
Ballyhass Lakes	Paid	Partially	✓	✓	✗	✗	✓	✓	✓	✓
Mitchelstown Caves	Paid	✗	✗	✗	✗	✗	✗	✓	✗	✗
The Donkey Sanctuary	Free	Partially	✓	Partially	✗	✗	✗	✓	✓	✓
Zipit Forest Adventures	Paid	Partially	✗	✗	✗	✗	✗	✓	✗	✗
Charles Fort	Paid	Partially	✓	✗	✗	✓	✗	✓	✓	✓
Desmond Castle	Free	✗	✗	✗	✗	✗	✗	✗	✗	✗
Kinsale Museum	Paid	✓	✗	✓	✓	✓	✓	✓	✓	✓
Lusitania Old Head Signal-Tower & Memorial	Paid	Partially	✗	✓	✗	✗	✓	✓	✓	✓
West Cork Model Railway Village	Paid	✓	✓	Partially	✗	✗	✗	✓	✓	✓
Clonakilty Distillery	Paid	✓	✓	✓	✗	✓	✗	✓	✓	✗
Spike Island	Paid	Partially	✗	✗	✗	✗	✓	✓	✓	✓
Cobh Heritage Centre	Paid	✓	✗	✓	✗	✓	✗	✓	✓	✓
Fota Wildlife Park	Paid	✓	✓	✓	✗	✗	✓	✓	✓	✓
Fota House & Gardens	Free	Partially	✓	✓	✗	✗	✓	✓	✓	✓
Camden Fort Meagher	Paid	Partially	✗	Partially	✗	✗	✗	✓	✓	✓
Doneraile Court	Free	✓	✓	✗	✗	✗	✓	✓	✓	✓
Mallow Castle	Free	Partially	✗	✗	✗	✗	✗	✗	✗	✗